

# General terms and conditions for membership at Härnösand Leisure Centre



The general terms and conditions are valid as of 10<sup>th</sup> August 2016

## 1. General

1.1 The general terms and conditions apply to membership agreements at Härnösand Leisure Centre between the member and Härnösand Leisure Centre, stated as “the company” in the membership agreement. In addition to these general terms and conditions, specific terms and conditions may also apply to certain services or offers.

## 2. Membership at Härnösand Leisure Centre

2.1 You may apply for membership at Härnösand Leisure Centre if you:

- Have turned 16 years old
- Are 14 years old, where the membership application is authorised in writing by a legal guardian, trustee or administrator. A responsible adult must be present during training. At the start of the membership there will be an induction session with a personal trainer in order to ensure that the young person and responsible adult learn how to train correctly and safely.
- Do not owe money to Härnösand Leisure Centre from a previous membership.
- Have a general health that allows training without obvious risk of illness or injury; the staff at Härnösand Leisure Centre will do an assessment.

2.2 Membership is applied for in person at Härnösand Leisure Centre. The membership is valid from the start date as stated in the membership agreement and is valid for the duration of the term of the contract as undertaken by the member. The agreement will also determine which activities are applicable. Membership is personal.

2.3 Membership terminates without notice after the contract term has expired.

2.4 The member can upgrade their membership to a higher level at any time. When upgrading, the member shall continue to pay the new monthly fee (Direct Debit) according to the current price list. If the monthly fee has been paid in advance, the difference is payable to Härnösand Leisure Centre.

## 3. Member benefits

3.1 The membership allows access to the current range of training possibilities and other services at Härnösand Leisure Centre. Information on current member benefits and offers are available on the Härnösand Leisure Centre website: [www.harnosand.se/simhallen](http://www.harnosand.se/simhallen)

3.2 Härnösand Leisure Centre cannot guarantee a place in the chosen group training activity when the number of participants or access is limited.

3.3 In off peak times, during summer and certain weekends please be advised that there are restrictions on opening hours and available activities.



## 4. The member's responsibilities

4.1 The member undertakes to:

- Always present their membership card at reception before training or the activity has started. Please be advised that there are checks and controls in place.
- Take note of and follow the Härnösand Leisure Centre current safety rules and regulations.
- Follow instructions given by Härnösand Leisure Centre staff in relation to training methods and the handling of exercise equipment.
- Not behave inappropriately or disturb other people who are using the facilities/premises.
- Not use mobile phones, tablets or laptops in our wet areas,
- Not take photographs or film in the gym, shower, changing rooms or swimming pools.
- Only exercise/ keep within the areas that their membership allows.

## 5. The membership card

5.1 The membership card is personal

Concerning the membership card, the member undertakes to:

- Not lend or transfer it to another person.
- Notify loss or suspected loss as soon as possible to the reception at Härnösand Leisure Centre.

5.2 In the event of loss of, or damage to the membership card, Härnösand Leisure Centre will cancel the card and issue a new one. The issuing of a replacement membership card will incur a fee to be charged according to the current price list.

## 6. Personal property left behind at the Leisure Centre

6.1 If the member leaves personal property in the lockers at Härnösand Leisure Centre after normal closing time, Härnösand Leisure Centre has the right to open the member's locker and empty it. If the member doesn't collect their property within 14 days, Härnösand Leisure Centre has the right to dispose of the property, or if it is deemed to be valuable, hand it over to the lost property department at the local police authority.

## 7. Härnösand Leisure Centre's responsibilities

7.1 Staff at Härnösand Leisure Centre shall advise against training or exercises if they deem that it may be harmful to the member.

7.2 Härnösand Leisure Centre does not accept responsibility for impediments or limitations to training possibilities that depend on circumstances outside of their control and could not be foreseen or avoided, e.g. fire, water or other major damage at Härnösand Leisure Centre; strike, lockout, natural catastrophe or official decisions.

7.3 Härnösand Leisure Centre takes no responsibility for loss or damage to anything that the member brings with them to the leisure centre and no compensation will be payable.

## 8. Amendment to the general terms and conditions

8.1 Härnösand Leisure Centre has the right to amend these general terms and conditions.

## 9. Other rules

9.1 The member shall notify Härnösand Leisure Centre about any change of contact details (such as change of name, address, email, telephone number) or bank details when paying by Direct Debit.

9.2 Children under 9 years old must have a paying adult to accompany them in the swimming pool.

9.3 Children and young people under 18 years who cannot swim, must be accompanied by a responsible adult who should be at least 18 years of age and able to swim 200 metres.

9.4 The responsible adult is always accountable for the safety of the child they are accompanying.

9.5 All swimmers should wear swimwear.

9.6 The minimum age limit in the relaxation suite is 18 years of age every day except for Sundays when it is a family day.

9.7 During family day all ages are welcome to use the relaxation suite. The same rules apply to entry to the relaxation suite, as access to the swimming pool; see points 9.2 and 9.3.

- Gym card clients can sign a contract with Härnösand Leisure Centre in order to enable them to train outside of normal opening hours.
- No bags are permitted in the gyms.
- The Härnösand Leisure Centre premises is a smoke and drug free environment.

